



Touich Aviation Services

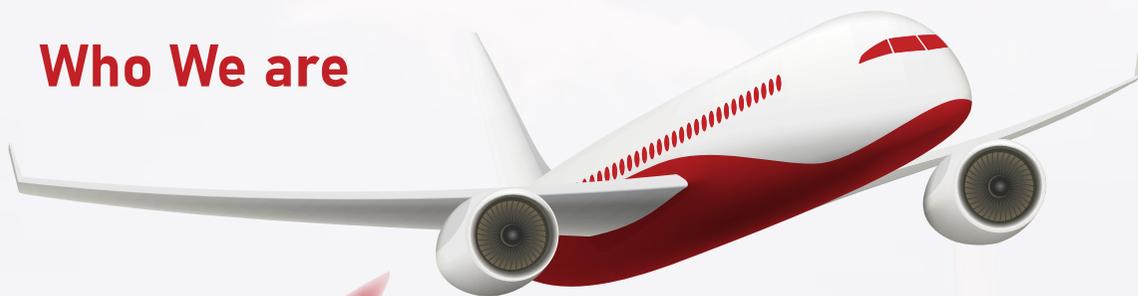


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## Who We are



**TORCH AVIATION SERVICES (TAS)** is ground handling and general flight support agency, offering a comprehensive range of services to the aviation industry africa Based in Sudan. With a dedicated team of experts and a commitment to excellence, we strive to provide seamless ground handling and flight support solutions tailored to meet the unique needs of our clients. From passenger handling and ramp services to cargo handling and Catering & VIP handling , we ensure a smooth and efficient operation from touchdown to take-off. Torch Aviation Services acts as a strategic GSA, representing airlines to expand their market presence, optimize revenue generation, and strengthen customer relationships. We handle market expansion, negotiate contracts, and maintain customer relationships, leveraging our expertise to penetrate new markets and enhance revenue streams for our clients.



## Mission

1

Our mission is to provide exceptional ground handling services to airlines, airports, and passengers. We are committed to delivering reliable and efficient services with the highest level of safety, security, and customer satisfaction. We will achieve this by investing in our people, technology, and processes, and continuously improving our operations to meet the evolving needs of the aviation industry .

## Vision:

2

Our vision is to become the leading ground handling agency in the MENA region, providing reliable and efficient services to our clients while maintaining the highest standards of safety, security, and customer satisfaction.

## VALUES:

3

- Operational Excellence
- Innovation and Adaptability
- Customer Satisfaction
- Sustainability
- Skilled Workforce
- Community Engagement



## Our Services

### 1- Ground Handling Services

- Description: Experience a hassle-free journey with our comprehensive ground handling services. From passenger assistance and tarmac operations to cargo management, we ensure efficient and safe operations at every step of your travel.
- Passenger Handling: Enjoy a smooth check-in process, seamless boarding, and expert immigration support, all complemented by our efficient baggage handling services.
- Ramp Services: Our dedicated ramp agents oversee aircraft marshallings, cargo handling, and ground support equipment coordination, ensuring your safety on the tarmac.
- Cargo Handling: Streamline your cargo logistics with our end-to-end solutions, encompassing warehousing, documentation, customs clearance, and secure transportation.
- VIP Handling Services: As an experienced handler of business jets, we are prepared to offer Comprehensive ground handling services . We have extensive expertise in Private jet operations, including the coordination of diplomatic flights .We are committed to delivering the highest quality of service.



## **2- Navigating Skies with Confidence**

### **Global Flight Support Services. In Africa Region**

Trust us to handle all aspects of your international flight operations.

Our experienced team offers comprehensive flight planning, permits and clearances, ground handling coordination, fuel services, and more.

- **Flight Planning:**

- Rely on our dispatchers for optimized route planning, fuel calculations, and weather analysis to enhance the safety and efficiency of your flights.

- **Permits and Clearances :**

We manage all regulatory requirements, ensuring seamless international operations and minimal delays.

- **Ground Handling Coordination:** As your global flight support partner, we coordinate ground services , ensuring smooth transitions during stopovers and turnarounds.

- **Fuel Services:** Save on costs with competitive fuel pricing, precise fuel uplift coordination,

- **Overflight and Landing Permissions:** Our experts facilitate overflight and landing permissions for flights, ensuring smooth operations across different airspace and airport jurisdictions.



### **3-Air freight:**

We provide a wide range of airfreight solutions and options, such as all general cargo, perishables, temperature-controlled cargo, pharmaceuticals, mining cargo, AOG spare parts, AVI Logistics, and outsize and unconventional cargo.

Our door-to-door cargo delivery services connect the world seamlessly.

### **4-GSA:**

Torch Aviation Services acts as a strategic GSA, representing airlines to expand their market presence, optimize revenue generation, and strengthen customer relationships.

We handle market expansion, negotiate contracts, and maintain customer relationships, leveraging our expertise to penetrate new markets and enhance revenue streams for our clients.



## **5- Reliable.Cargo Logistics** **CARGO CHARTER SERVICES**

Torch Aviation Services specializes in cargo charter solutions, addressing the diverse logistical requirements of businesses across industries. With a commitment to timeliness and security, we provide dependable cargo transportation for domestic and

## **6- AIR CHARTER SERVICES**

Explore the world on your terms with our air charter services. Whether you're an individual seeking luxury and flexibility or an organization with specific travel needs, our personalized solutions ensure a comfortable and efficient journey every time.



## Why Choose US?

- **Experience and Expertise** With 15 years of experience in the aviation industry.
- **Our Skilled Professionals** Possess in-depth knowledge and expertise in ground handling operations.
- **Reliability and Efficiency** We are committed to delivering reliable and efficient services, ensuring on-time performance and minimizing delays for our clients.
- **Global Presence:** With an extensive network of partners and service providers worldwide,
- We offer comprehensive ground handling and flight support solutions 24/7 Operations.
- Our dedicated operations team is available round-the-clock to provide prompt assistance and support, ensuring uninterrupted services for our clients.
- **Compliance and Safety** We adhere to international aviation regulations and industry best practices, prioritizing safety and security in all our operations.
- **Cost Efficiency** We offer competitive pricing, cost optimization strategies, and value-added services to help our clients achieve operational efficiency and reduce costs.
- **Customer Satisfaction** We are committed to delivering exceptional customer service, building strong relationships with our clients, and providing personalized support to meet their specific requirements.



# PARTNERS





## Civil Aviation Authority licenses:



# TORCH AVIATION SERVICES



## Contact Us



Torch Aviation Services

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